

MUCH MORE THAN YOU
ORDERED

NETWORK SERVICES & SOLUTIONS



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01.

DESIGN/TECHNOLOGY



When designing your infrastructure, you want to ensure you select technology that best matches your expectations and requirements.

Our multi-vendor approach gives you full flexibility to choose technology solutions from a number of vendors.

We put you in touch with the right experts and product managers from each manufacturer, allowing you to choose the optimum technology for each application.



WE PARTNER WITH LEADING
SUPPLIERS AND
MANUFACTURERS

05 //
DEPLOYMENT

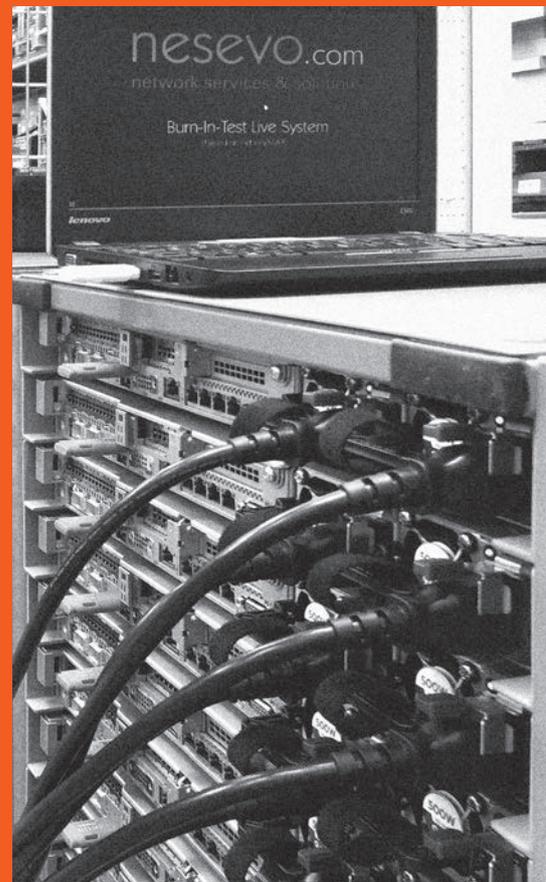
06 //
ON-SITE SERVICE

07 //
**DE-INSTALLATION
DE-COMMISSIONING
BUY-BACK
TRADE-IN**

08 //
**DATA ERASURE
DATA WIPING**

Once your purchase decision is made, we accompany you throughout the order process. We check financing and leasing opportunities where requested, and handle all administration to expedite the provisioning process.

nesevo's customer order tracking tools allow you to follow the full order process from offer to delivery. The tools also feature search options for all criteria including order number, serial number, shipping and delivery dates, as well as commercial and shipping documents.



02 . PURCHASING PROCESS

03.

CONFIGURATION / INTEGRATION



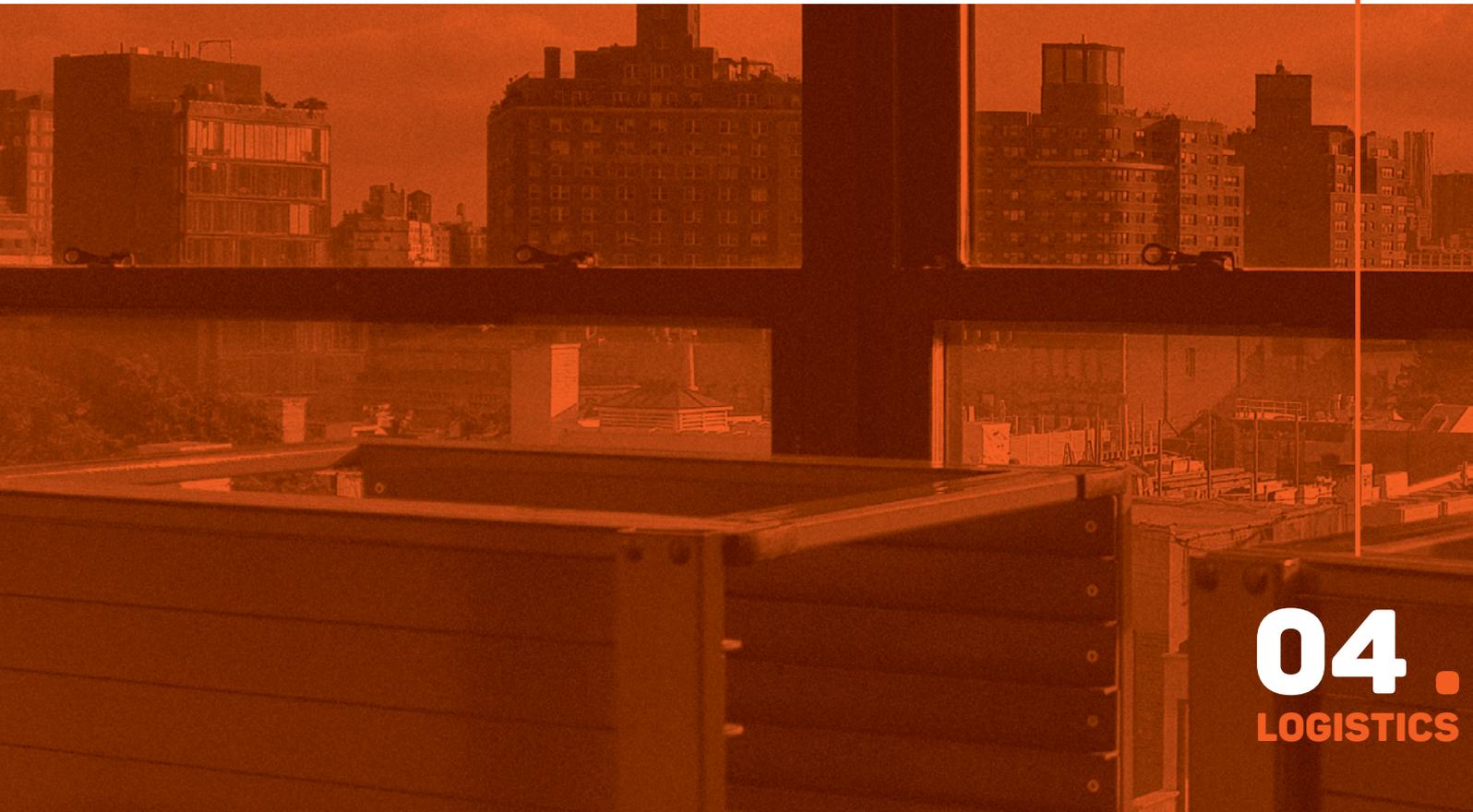
We assemble your hardware, update the OS to your desired version, apply configurations, and offer you console access to check and configure your newly purchased equipment.

We design your rack and cabling configuration in our own workshop, and create a blueprint to scale for your upcoming project.

During the integration process, we run a full inventory on your equipment and the rack it is being installed in, right down to the cabling and the ports being used.

Our procedures cover it all:

- Receiving equipment and full inventory
- Testing after receipt
- Component assembly and staging
- Rack integration
- Rack inventory
- Burn-in tests
- RMA handling/issue resolution
- Documentation of entire process
- nesevo IT logistics



04 . LOGISTICS



nesevo IT logistics offer a full range of customized shipping and logistics related services.

- Private/exclusive shipping with nesevo's trucks
- Customized packing
- Anti-shock packing and pallets
- Direct shipments (no third-party interaction with your order)
- Temperature and humidity monitoring
- Real-time tracking

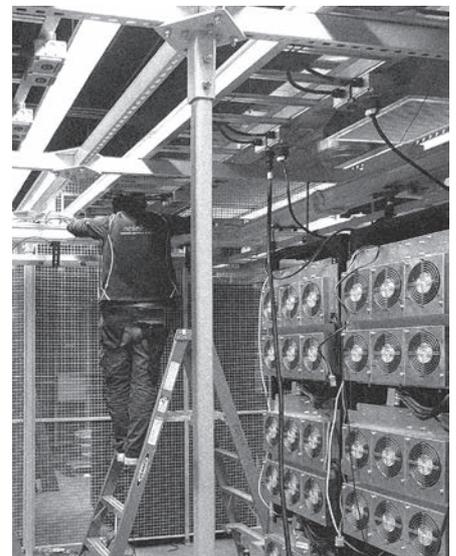
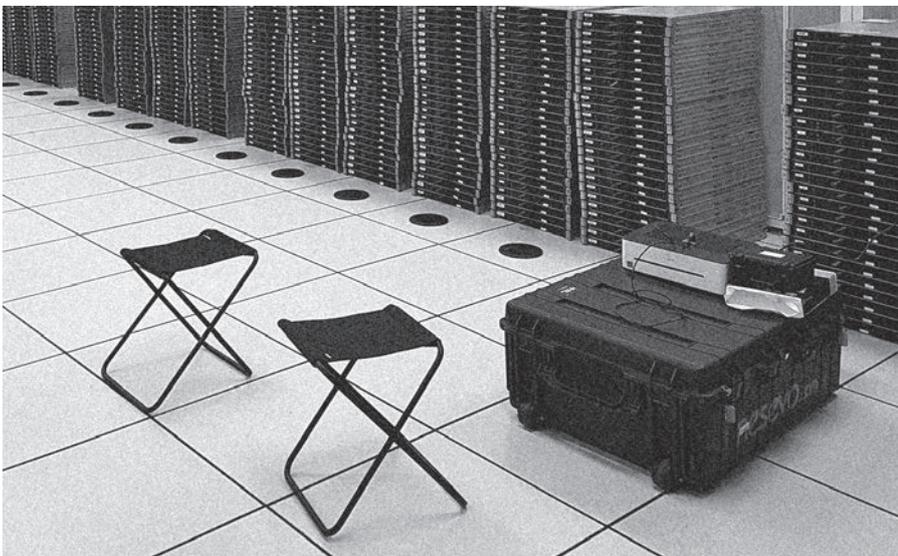
LOCAL PARTNERS AROUND THE WORLD

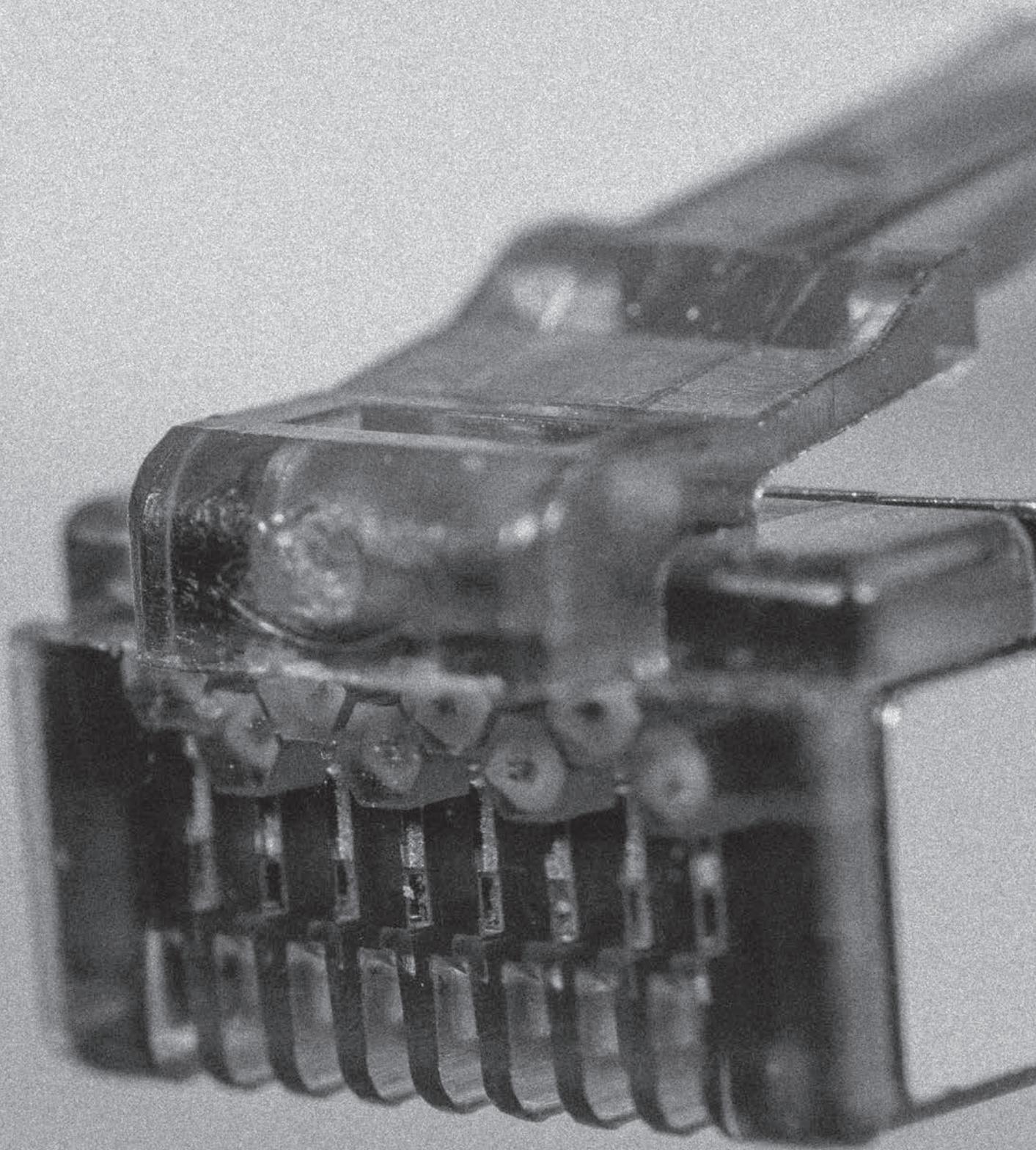
05

DEPLOYMENT

From hands-on delivery to inventory and site management, our experience in data centers throughout the world enables us to provide a time-efficient delivery and deployment process including:

- Carton-free delivery
- Zero-waste delivery
- Rack positioning
- Rack power and network connection
- Power-up test
- Further testing if requested
- Site inventory plan and rack positioning plan





In addition to our onsite installation and deployment services, we provide hands-on services to a vast number of sites worldwide and ensure uninterrupted operation of equipment during work assignments.

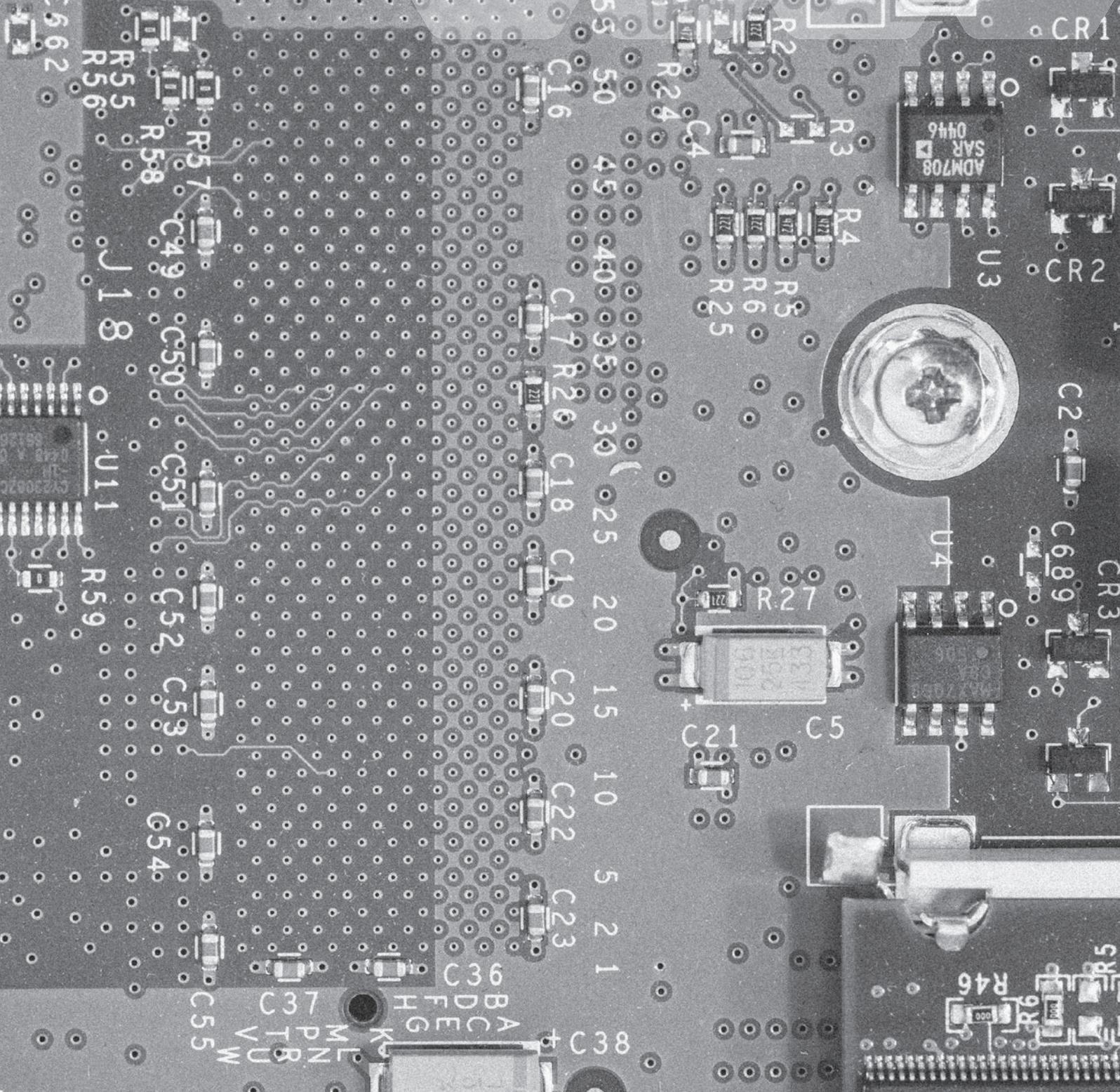
- Hardware replacement
- On demand or pre-scheduled and repeating work assignments
- RMA management
- On-site or global spare parts management
- Manufacturer case management
- Ticketing system
- Inventory and serial number management in the event of RMAs



06

ON-SITE SERVICE





ALL-IN SERVICE FOR YOUR
OBSOLETE
HARDWARE

07 .

DE-INSTALLATION / DE-COMMISSIONING / BUY-BACK / TRADE-IN

Whether you are upgrading or changing equipment, moving to a new site or closing an old one, we can help you do this and at the same time make sure any disruption to business operations is kept to a minimum. We provide a single point of contact and offer the following services, allowing you to concentrate on getting your new infrastructure up and running:

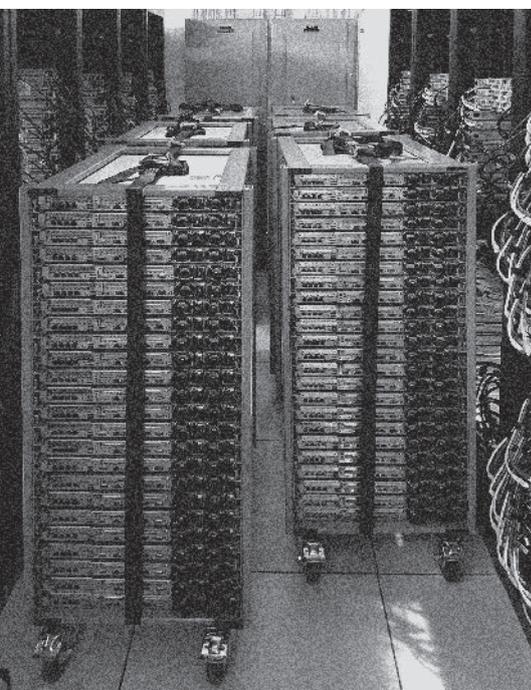
- Full inventory
- Evaluation of market value
- Trade-in or buy-back offers (all brands & all conditions)
- Equipment disposal and recycling
- Data erasure/wiping
- Dedicated warehouse for current and future hardware requirements
- Consignment stock
- Complete logistics services

08 .

DATA ERASURE/ DATA WIPING

Increasing legal requirements and being personally responsible for data security and privacy protection mean that procedures for the wiping of data and the destruction of hardware are a must. We can put both your mind and that of your legal department at ease.

- Certified Data-Erase Software
- CC EAL3+ certified
- GDPR and DOD compliant (contact us with any questions regarding specific compliance requirements)
- Data Erasure report for each serial number
- Hard Disk shredding
- Buy-back offers on request
- Green IT recycling





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